



Acclaim
Health

STRONGER

because *we care* ♥

Annual Report | 2024-2025

Nos services et ces informations sont également disponibles en français.



STRONGER

because *you care*♥

We see you out there doing extraordinary things for other people – even when it's hard. Your care, your compassion and your heart are what turn the hard days into better days.

It takes real strength to care for other people – and in these uncertain times, caring for other people is the ultimate act of hope.

Thank you for holding fast to the belief that **everyone** deserves extraordinary care and showing up for our community.

Because nothing is stronger than people who care.



Sharon Vathy, Nurse | 30 Years of Extraordinary Care

"I am thankful and grateful for 30 wonderful years at Acclaim Health and for all of the staff I have worked with and continue to work with."



Gordon Cronjaeger, PSW | 25 Years of Extraordinary Care

"I joined this organization because of its commitment to the veterans of Canada. Twenty-five years ago, there were thousands of veterans from the World Wars still alive, and I was given the freedom to give them the best care possible. Working with the outstanding leadership here, I knew I had arrived at an agency I could call my second home for the rest of my career. I made the best choice and never looked back."



Camille Bardwell, Nurse | 20 Years of Extraordinary Care

"I came to Acclaim Health out of a naive curiosity for community nursing. That curiosity grew into a passion and that passion into a calling. I don't think this would have occurred had it not been for the many opportunities Acclaim Health has provided to further my education, allowing me to grow as a nurse and as a person. What a privilege it is to be part of ensuring a patient and their loved ones are comfortable, supported and prepared for their end of life journey."



Jocelyn Senica-Shaefer, PSW | 20 Years of Extraordinary Care

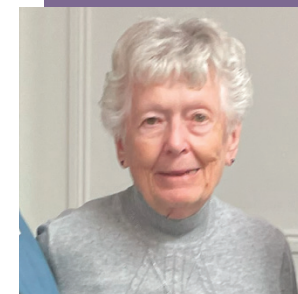
"20 years is a long coming but I am grateful. I couldn't have done it without the patience and encouragement of all the amazing supervisors and schedulers. Why I stayed with Acclaim Health? Professionalism, systematic and the chance to better yourself through continuing education."



Jean Grieve

30 Years of Supporting Extraordinary Care

Over the last few decades, Jean has been one of our most consistent donors! Many thanks, Jean, for your long-standing love and support of the people we help.



Sylvia Langlois

30 Years of Supporting Extraordinary Care

Sylvia started giving to Acclaim Health when she experienced the wonderful support we provided to her son, her friends and family members. Sylvia is a wonderful example of the kind of lovely people that make up the Acclaim Health community: people who feel moved to pay it forward so that others can experience extraordinary care.



St. John and Carolyn Blakeley

30 Years of Supporting Extraordinary Care

St. John and Carolyn have a proud family legacy of supporting their community through Acclaim Health. They began supporting over 30 years ago, and Patricia Blakeley, their daughter has been with the organization for almost 20 years. Go Blakeley family!



Bonnie and Terry Jackson

30 Years of Supporting Extraordinary Care

"How could we not support this amazing organization, when we see firsthand the passion and heartfelt joy they share and the extraordinary attention they extend to all who receive care? My role with Acclaim Health started as a Hospice Volunteer, and now we are proud to be staunch supporters of the many programs offered."



Don Croucher

25 Years of Supporting Extraordinary Care

25 years ago Don walked into a day program with his friendly demeanor and guitar in hand and never looked back. He has brought so much joy to countless club members and caregivers, sharing his passion for music and making others smile.

There are even more
amazing people
to meet in the
rest of this
report!

IT'S GOLD

for Acclaim Health!

Acclaim Health is one of the few organizations in the country to be Music Care Certified at the highest level – gold! WOO HOO!

Led by Meredith Woodiwiss and Mason Gibson, our amazing music therapists, the teams across our four Clubs have worked hard to integrate music into our care, including:

- Making personalized playlists to reduce anxiety, elevate moods
- Integrating music into every single club member's care plan
- Introducing musicking boxes at each club (for spontaneous music making!)
- Starting an intergenerational music program for kids 3 and under and their "grandfriends" at the club
- Using music to cue activity transitions
- All of the usual fun musical stuff that happens at the clubs – singing, sound play, percussion, and JOY!



Music speaks to the soul and is a **powerful tool** in extraordinary care.

Music therapy is also becoming an important part of our Hospice Care and Bereavement programs.

When a person is dying, we've used music therapy to:

- Help people process emotions
- Create a legacy song for themselves
- Assist with pain control
- Create deeper connections with their family members
- Give them an outlet for their creativity

For people living with grief, music helps them:

- Honouring the life of the person they've lost
- Reform their identity after a loss
- And coming soon...our first ever Bereavement Choir!



“Along comes this music program that totally changed everything to the good... so this is really serious stuff to our family, my family... my family has really benefited from this program... it just got me back to the land of the living.”

- Larry, Music Therapy Client

CELEBRATE WITH US!



SCAN ME

Wednesday, November 26, 2025 | 6:00pm-9:00pm
Appleby College, Oakville

To celebrate our gold Music Care certification and to raise funds for our music therapy program, we're hosting **Choir! Choir! Choir!** for a one-of-a-kind event!

Choir! Choir! Choir! is a fully interactive, participatory show that turns audience into performer! So get ready to laugh, dance and **SING!** your hearts out with hundreds of other music-lovers just like you. It's like a big party for the greatest songs of all time - and you're invited!

EPIC anthems unite the world and are the soundtrack to our lives. And there is none more EPIC than Leonard Cohen's "Hallelujah." When a room, filled with hundreds of strangers, starts to harmonize, you'll feel it deep in your soul. And that's not all! Get ready to sing your way through the greatest songs of all-time - from Joni to Whitney and Oasis, Adele to Pink Floyd, you never know what will happen at a Choir! show, but guaranteed you'll wanna SING them all!

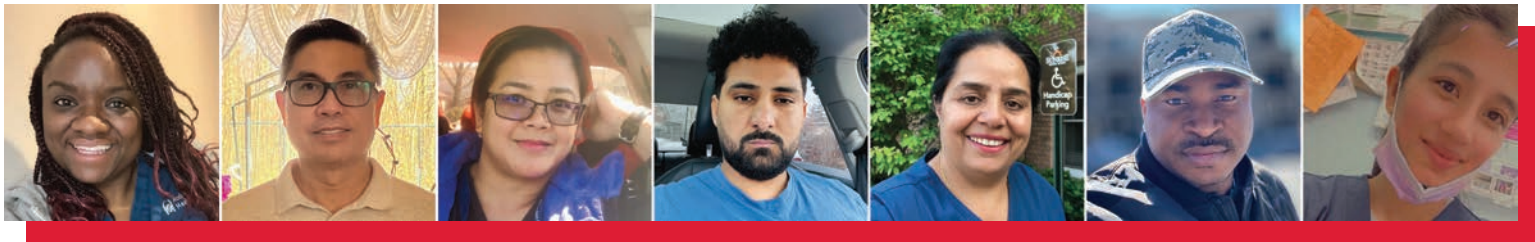
Like us, **Choir! Choir! Choir!** believes music is for everyone - all voices are welcome, no experience necessary.

So grab a friend (or ten), and come out ready to GIVE IT ALL YOU'VE GOT!
They teach! You sing!

acclaimhealth.ca/choir

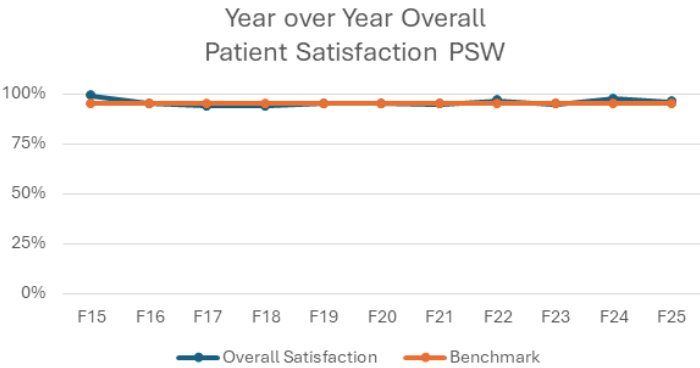


STRONGER BECAUSE WE'RE providing more *care* than ever before ♥



More Personal Support Than Ever Before

Our incredible Personal Support Worker (PSW) team provided a whopping **433,869** personal support visits – **13% more** than last year, and more visits than ever before in our 95-year history! Despite this huge increase, overall satisfaction with our PSW care is as strong as ever – a testament to extraordinary people who provide this extraordinary care.



More Happy Feet as Footcare Expands

In partnership with the Burlington Family Health Team we were able to offer footcare at no cost to residents of Burlington at our Burlington Nursing Care Centre. Through the Burlington Family Health Team initiative we also offered foot care to people living at the Bethany Residence and partnered with Support House to provide footcare to unhoused people through their Mobile Health Team. Both of these initiatives made good footcare much more accessible to people who need it. Run as a social enterprise, last year our footcare service provided **5,505** footcare sessions to **1,111** people - keeping everyone's feet happy and healthy!



STRONGER BECAUSE everything is better with *friends* ♥

Tech Cafés Connect Older Adults in a Digital World

Our drop-in Tech Cafés have become a popular way for older adults to get help using their devices. Part of our new Technology Accessibility Program (TAP), the cafés use volunteers – many of them teens – to help older adults learn how to join video calls, register for events, send text messages, use social media and more – all important tools in staying connected to their friends, family and community. Many thanks for the Ontario Trillium Foundation for their support.



Fun for Everyone at the Moments to Treasure Gala

Our first annual Moments to Treasure Gala offered our club members and clients the chance to have a fun night out with their family caregiver or volunteer in a supportive, safe and celebratory environment. The night was a huge success, with many guests reporting “they felt human again.” The dance floor was on fire! It can be really intimidating to attend fun events when isolated, living with dementia or other health challenges – but socializing is one of the most important factors in aging well. Sounded like a great reason to have a party! Thank you to Amica Credit Mills and Amica Glen Abbey for their sponsorship of this event.



Sharing Good Meals in Good Company

Oakville now has a new community lunch, offered by St. John's United Church in partnership with Acclaim Health. These new community lunches have become wonderful gathering places for older adults to meet other awesome people, enjoy great food and generally have FUN! Even with multiple languages present, the laughter, feeling of connection, and all-around good vibes have been strong. Designed to address a lack of community meals for older adults, they have become a popular event – attracting up to **60** people each time.



Clients
in their own
WORDS

“On Friday my mother had a fall. Her fall assist button contacted the fire department for a lift assist. My mother was in quite a state, when in walked her PSW Maria - taking control, cleaning my mother up, making sure everyone that needed to be contacted was contacted and then facilitated the lift assist to take place without humiliation to my mother. We are forever thankful that Maria has become part of mom's life and proved herself to be a blessing to us again.”

STRONGER

because the *best* is yet to come♥

Club Waiting Times Reduced... By a Year!

At the peak, families were waiting well over 18+ months to get a spot in one of our amazing clubs for people living with dementia – a lifetime for people on the brink of burnout. With funding from our **Because You Care** campaign, wait times have been reduced to an average of **6 months**. Woo hoo! However, there are still over 1,000 families waiting for dementia care across Halton. That's far too many, waiting for too few spots....

...so we decided to do something about it!

Introducing Bring the Club Home!



Bring the Club Home is designed to use the best practices honed in our Adult Day Programs (Clubs) to deliver fun, enriching care – right in the club member's home. Our dream team of our crackerjack dementia care experts will provide recreation-based activities tailored to the club member's interests, abilities. Plus, community club members will have a chance to meet other club members at dementia-friendly social events!

Our first club members will be welcomed to the program this summer. The community club will provide 4 hours of support a week for 3 months. Not only will this help families cope until they can access an ongoing program, it will also ease the transition to a club outside the home when a spot opens up.

Support for this program has been provided in part by the Halton Region Community Investment Fund, and some of our awesome community members. You can help or find out more at acclaimhealth.ca/bring-the-club-home



SCAN ME



STRONGER

because our *team* cares♥

Our First Annual Angela Awards

The Angela Award was created to both honour the legacy of Angela Brewer, a long-time Acclaim Health CEO, and to recognize the contributions of outstanding team members who exemplify best in extraordinary care. **Congratulations to these two INCREDIBLE nurses!**



Camille Bardwell

Camille has an incredible ability to build connections with her patients and colleagues, and it is awe-inspiring to see how easily patients (and other nurses!) open up to her. Even when facing difficult situations, she always responds with kindness and patience, provides comfort, offers solutions and actively listens. She encourages each individual to overcome their obstacles on their own strengths, and as a result, everyone she approaches is immediately at ease in her presence. Furthermore, she is incredibly skilled. She is an excellent nurse in every respect. She has the clinical knowledge to provide medical care, and the compassion to provide reassurance and peace.

As the evening nursing team lead, she always checks in with the nurses during her shift to offer help or even just to provide updates. She follows up to make sure everyone completes their night safely. She has, on multiple occasions, stepped in during her days off to help manage caseloads or problem-solve care issues. Thank you for putting your whole heart into the care you provide, Camille!



Yda May Escobar Cruz

Yda May forms meaningful connections with each client, adapting her empathetic approach to meet their unique needs. Patient feedback often highlights the exceptional care she provides, whether it's for those with ALS, Parkinsons, advanced-stage lung cancer, pressure wounds, or general check-ups. Her extensive expertise is invaluable, as she can swiftly assess client needs to prevent potential health complications and hospitalizations. Her strong relationships with the PSW team enables them to identify optimal care approaches when evaluating new clients. She also frequently cares for end-of-life clients, ensuring they receive the highest level of support during this sensitive time. Her attention to detail ensures optimal comfort, and she goes above and beyond to offer comprehensive support to both clients and their caregivers.

She has become a cornerstone of the North Halton team, demonstrating unparalleled commitment and support to patients and colleagues alike. Thank you Yda May for your extraordinary professionalism and care of your patients!

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because our *volunteers* care♥

Cheers to these caring volunteers for supporting extraordinary care in our community!

25
Years

Don Croucher, ADCS
Barbara Davidson, Friendly Visiting
Nancy Williams, Tele-Touch

15
Years

Charolette Adams, Friendly Visiting
Kathy DeSantis, Tele-Touch
Quentin Polacco, Memory Visiting

10
Years

Andrew Amatiello, Tele-Touch
Margaret Foley, Memory Visiting
Kristine Kazias, Tele-Touch
John Kidston, Bereavement, Tele-Touch & Friendly Visiting
Grace Maharaj, Friendly Visiting
Anthony (Tony) Massari, Friendly Visiting
Christie McCarthy, Hospice & Friendly Visiting
Annette Morris, Friendly Visiting & Hospice
Ginette Young, Hospice

5
Years

Karen Aikman, Hospice
Lindsay Garbatt, Bereavement
Lara Huska, Hospice
Margaret Jardine, Memory Visiting
Kim Keliehor, Friendly Visiting
Douglas Kelley, Hospice
Marius Musteata, Memory Visiting
Daksha Patel, Bereavement
Charlene Patterson, Tele-Touch
Mary Porco, Friendly Visiting
Moina Sayeed, Memory Visiting
Alyssar Taychouri, HSEP & Friendly Visiting
Carol Todd-Skuce, Friendly Visiting
Joanne Venman, Bereavement



Hazem Kamal Abouagwa
Hassan Ahmad
Phyllis Alcantara
Robert Alonso
Sandy Amodio
Galina Antonik
Josephine Arguez
Anna Armstrong
Helen Arsicot
Mary Atto
Amad Awan
Ricky William Baele
Frances Bagley
Freda Bailey
Slava Banfi
Slava Banfi
Kimberley Bates
Christina Belcin
Serida Bhattacharya
Christine Bilusack
Deborah Borotsik
Angela Both-Soukup
Verdun Bourdon
Nelly Boyle
Judy Bridgman
Norma Buchanan
Violeta Burany
Ayesha Butt
Nora Cameron
Elizabeth Campbell
Karen Capindale-Smith
Romina Carlorosi
Michael Carusone
Theresa Castonguay
Kevin Chisholm
Shakuntala Chockalingam
Colleen Clairmont
Denise Correia
Milica Culum
Diana Dao

Regan Degroot
Alice Dekleer
Marisa Di Filippo
Candyce Eliooff
Clara Fernandes
Jeffrey Findlay
Gayle Fisher
Susan Flack
Anne Fox
Chiharu Fukuda
Pearl Gabriel
Natalia Ghiglioni
Valerie Gibson
Joanne Goodwin
Melissa Gordon
Karen Granatier
Margaret Gray Hogervosrt
Sasha Hanson
Bonita Head
Megan Heil
Marilyn Heintz
Scott Hledin
Chelsea Howard
Amanda Hunt
David Hutchison
Hala Issa
Mary Jaggard
Paulene Jodry
Beverly Johnston
Tamara Karpova
Irene Kim
Cheryl Kozak
Mitch La Tour
Robin Lampman
Teresa Lazette
Gaon Lee
Neha Mahajan
Linda Manto
Jessa Mae Marquez
Ellie McCarthy

Brenda McElroy
Tracy McIver
Manal Milad
Smita More
Ken Moxie
Shakira Motalova
Dain Na
Francine Nadeau
Warda Naeem
Niam Nasir
Caroline O'Brien
Rose Orellana
Noelle Parsons
Asha Patel
Kathy Patrick
Mary Pettingill Churchill
Linda Pinkney
Barb Podgorski
Brett Prior
Jeanne Purdy
Roshni Rajagopal
Samir Ahmed Rangooni
Julia Rawlinson
Jan Raymond
Ali Raza
Victor Reano
Lois Reyes
Luisa Reyes
Colleen Richmond
Leanna Ringler
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marie Thérèse Rush-Smyth
Loveleen Sandhanwalla
Michelle Sandoval

Pamela Seran
Hamza Serhat Guran
Debbie Shackleton
Waleed Shirwa
Manal Shishani
Mags Shorey
Steve Shuta
Juliette Silva
Jack Smye
Nancy Soloman
Hannah Song
Elizabeth Sreblowski
Nancy Stavert
Nancy Stewart
Ruth Stockdale
Misha Sud
Ruhail Sud
Ai Sueyoshi
Trevor Tafri
Baljnder Taneja
Aric ten Brinke
Jennifer Thomas
Angela Varghese
Dali Varma
Marcela Velez-Pulgarin
Blair Vintinner
Randil Vithanage
Christine Walach
Deborah Walker
Blythe Ward
Minuki Wickramasuriya
Laura M. Williams
Maggie Wong
Melissa Yardy
Kensi (Na) Zhang
Cindy Zhou

**And many more
who prefer to
remain anonymous!**

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because our *community* cares♥

Thank you to our incredible donors for supporting extraordinary care in our community.

This list includes donors who gave between April 1, 2024 to March 31, 2025. We have made every effort to make sure this list is accurate. Like seriously, we looked at spreadsheets for **days**. If we missed you, we are so sorry and we will make it up to you with a visit from the pom pom squad!



Karen Pettit

25 Years of Supporting Extraordinary Care

Karen's Mom was blind and Acclaim Health provided companionship for her – a support that was extremely helpful to her Mom and the whole family. She continues to see the good we do in the community as we've now helped some of her friends too.



Sophie Saeys

25 Years of Supporting Extraordinary Care

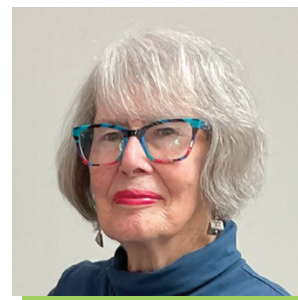
Sophie is an amazing, adventurous person who has lived a life full of travel and hiking. She loves to see the world, but has made supporting her local community a priority too.



Doreen Beaman

20 Years of Supporting Extraordinary Care

When Doreen's husband died, she found herself at loose ends. She decided to volunteer, becoming a Friendly Visiting volunteer. Doreen says being a volunteer was a wonderful thing to do: she needed it, got a lot out of it, and hopes she helped some people too!



Tish Butson

20 Years of Supporting Extraordinary Care

Tish's connection with Acclaim Health has taken many forms. She received help as a caregiver, she has been a volunteer, and she has been a supporter. In her own words, "I wanted to give back in some way for the good care that I was able to get for my husband and me when he was in his last stages of life."



Madeline Goliger

20 Years of Supporting Extraordinary Care

"Doing good makes me feel good. Volunteering with Acclaim Health has been a wonderful experience because of the staff and the people behind the scenes that keep you going. It has been excellent!"



Joanne and Robert Hawkins

20 Years of Supporting Extraordinary Care

Joanne Hawkins is currently Acclaim Health's goddess of Quality and Risk, but she started her career with us 28 years ago when she was just a baby. Originally a volunteer in our Caregiver Support program, and then a team member in our Adult Day Program, Joanne has a deep passion for the people we help. Her exceptionally high standards, meticulous attention to detail, and rigorous pursuit of best practices have been integral in making Acclaim Health what it is today.



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30

Years

St. John and Carolyn Blakeley
Lillian Clayton
Thomas Cochran
Jean Grieve
Bonnie and Terry Jackson*
Sylvia Langlois
John and Joan MacArthur
Mary McHugh
Shirley Russell
Betty Sale
Elise Speed
Ruth and Robert Urbasik
Robert Welsh

5

Years

Kevin Arjoon
Sarah Arjoon
Patricia Ballantyne
Maria Bassi
Kimberley Bates
Lynnwood Beauchamp
Lawrence Benjamin
Patricia Bolton
Andrea Bruce
Betty Buck
Gordon Cameron
Darlene Cox
Alice Dekleer
Hélène and David Dougherty
Stephen Easterbrook
Sandra and James Farley
Sally and Ed Frackowiak
Gloria Francis
Glover Family
Lesley Grace
Jette Helm
Patti and Peter Hnatiw
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Joanna Jackson and Richard Dean
Margaret Jardine
Marilyn Kerr
Muriel Lee and Kevin Rowland
Valerie Leonard
Sylvia & Kenneth Lewis
Maureen Lush
Milne Family Fund**
Mary Clare Moore
Adam and Monique Newman
Peel Family
Cheryl Roland
Linda Ross
Ruth Milne Fund**
Claire and Ruth Sheridan
Sandra G. Smith
Rita St. Arnaud
Shirley Sturdevant
Judy Thompson
Julie Thomson
Christopher Vagg
Mario Velez
Marija Vucak
Jeffrey Walker
The WB Family Foundation
Ruth Anne Winter
Pierre Wong

25

Years

Lynn Douglas
Karen Pettit
Sophie Saeyes

20

Years

Doreen F. Beaman
Lois Boucher
Alicia Butson
Madeline Goliger
Joanne and Robert Hawkins
Jennie and Michael Kaloutsky

15

Years

Frank Bury
Wendy and Don Ekstrom
Lilian Levin
David Pennycook
Ernie Pike
Frances Rustom
Lynn Taylor
Elizabeth Thompson
Rudi van Jaarsveld
Laura M. Williams
Larry Zavitz

10

Years

Charles and Susanne Armitage
S & J Bridges
Barry Butcher
Cheryl Clark
Connie Clark
Crystal Clark
Wendy Glover and Darren Wilson
Cindy Heinz
Yvonne Hogan
Velma Ivey
John Kidston
Sandra Marchand
Lydia Shadoff
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Jane Whitwell

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Romesh Ahuja
Paula and Andy Aicklen
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Amica Glen Abbey
Gloria Anderson
Bessie Antonakos
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Arnold Atienza
Maria Atto
Lynn & Jonathan Beach
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(Beardall) Norton
Joan and Ron Beattie
Yvonne Bedford
Gordon Bell
Pat and Mo Bent
Christine Berry
Judy Berube
Patricia Blakeley
Derek and Melanie Blakely
Blazer For Men
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and William Podolsky
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June and Peter Garrod
Terry and Leslie Gerritsen
Brandon Gerson



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extraordinary care in our community.

Mike Giannotti
Carol Gilliam
Glen Oaks Funeral
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The Glover Family
Merritt and Liz Goddard
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Erin Gordon and Tim Haig
David and Sheila Gore
Dwain and Sophie Goslin
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Jacqueline Hurn-McGahey
David Hutchison

IODE Oakville, Angela
Bruce Chapter
Doug Jenkinson
Predrag Jurovicki
The Kaech Family
J. Kamerling
Helene Keller-Lauro
Taly Kernitzman
Larry King and Sandy
Zacher-King
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Chikha Mallanao
Nina Mandeville
Michael Manfredi
Michael Marco
Michelle and Piers Marsden
Gary Marsh
David Marshall
Mabel and Bruce Martin
Elvira Martinez
Kelsey Mason
Beverley Jane McBain
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Marilyn McKeag
McMillan Family
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Kelly and Paul McWilliams
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Cathi Mietkiewicz
Mike and Susan Miller*
Mississauga Foundation
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Seymour Morris
Richard and Christina
Moskal
Karen Motherwell
Ria Mulder
Cheryl Mumford
Irene Murray and Family
Anne Murrill
National Wireless
Theresa Neheli

Judy Nesbitt
Faye Neville Foundation*
Sue and Paul Newman
Niblock | Avis Real Estate
Kathrine Nickel
Ninepoint Partners
Ross Nishimura
Ruth-Ann Nothof
Laura O'Coin-Alikakos
Oakview Funeral Home
Oakville Community
Foundation
Lauren Oconnor
Ontario Trillium Foundation
Gerry and Carolyn Park
Kayla Pascente
Narendra Patel
G Scott Paterson
Ellen Patkos
Kathy Patrick
Hugh Pauwels and Linda
Wilson-Pauwels
Dwania Peele
Neil and Patricia
Pennington
Barb and Jim Perrone
John Petford
Elizabeth Pillon and
Steven Rukavina
Melody Pitts
Anne and Tony Pizzacalla
Laura Pizzacalla
Susan Platt
Richard Ponter
Cindy and Gerry Popp
Marjorie Pryde
Michael Purcell
Leslie Quinsay
RattleSnake Senior Men's
League
RBC Foundation
RBC Global Asset
Management Inc.
June and Glenn Richardson
Leanna Ringler

Helen Ritcey
Henry L Roeser
Glen Rogers
Lee and Michael Ross
Gillian Roy
Anne Rymes
Cathy Sanci
Len and Pat Sanci
Gerhard Sauer
Lou Saunders
Margaret Schipper
Leslie W. Schmidt
Estate of Adam and
Joan Scott
Christine and Michael
Selim
Michael Shaen
Vishan Sharma
Maureen and Brian
Sheedy
Christopher Sheedy
John Sheedy and Patty
Plaxton
Kathryn Sherrard
Ben Sherwood
Judy Shone
The Shorey Family
Steve and Lorraine Shuta
Nancy Simonot
Lori Sims and Paul
D'Auvergne
Marianne Singh-Waraich
Madjana-Anita Sinkic
Edgar Slater
Steve and Irena Slavner
Deborah Smith
Pauline and Don Smith
Family Foundation*
Frank Smith
Kim Smith
Smith's Funeral Homes
Smith's Legacy
Jack Smye
Geraldine Sobie
Jane Soper Kennedy
Peter and Mary Stanley
Lauren Stark
James Steadman and
Rhea Jobin
Anne Steptoe
The Stewart Family -
Bill, Dave, Jenn and Jim
Jennifer Stewart
Nadia Strathdee

*Funds held within the Oakville
Community Foundation
**Funds held within the Burlington
Community Foundation

Janet Sullivan
Meredith Sumner
Candace Sunderland
Michele Swanson
Honorato Tapang
John Taylor
Technical Adhesives
Sarah Thompson
Linda Thornton
Wayne and Heather
Thorpe
Ingrid Tjahjadi
Sarah Toole
Tom Totten
Cassie Traill
Jane Tyson
United Way East Ontario
United Way Halton and
Hamilton
Nancy V.
Matthew Valletta
Rosanne and Mike
Van Hees

Arthur and Jennifer Vaz
Carla Velastegui
Viggo Lewis Foundation
Suzanne Vu
Bonnie Wace
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Marni Wagner
Ian and Joan Waid
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John Walker
The Walmley Foundation
Blythe Ward
Ross Warriner
Scott Warriner
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Renita and Mark Wood
Woods Consulting
Julia and Garry Worth
Colette Wylie

and hundreds
of wonderful
anonymous donors!

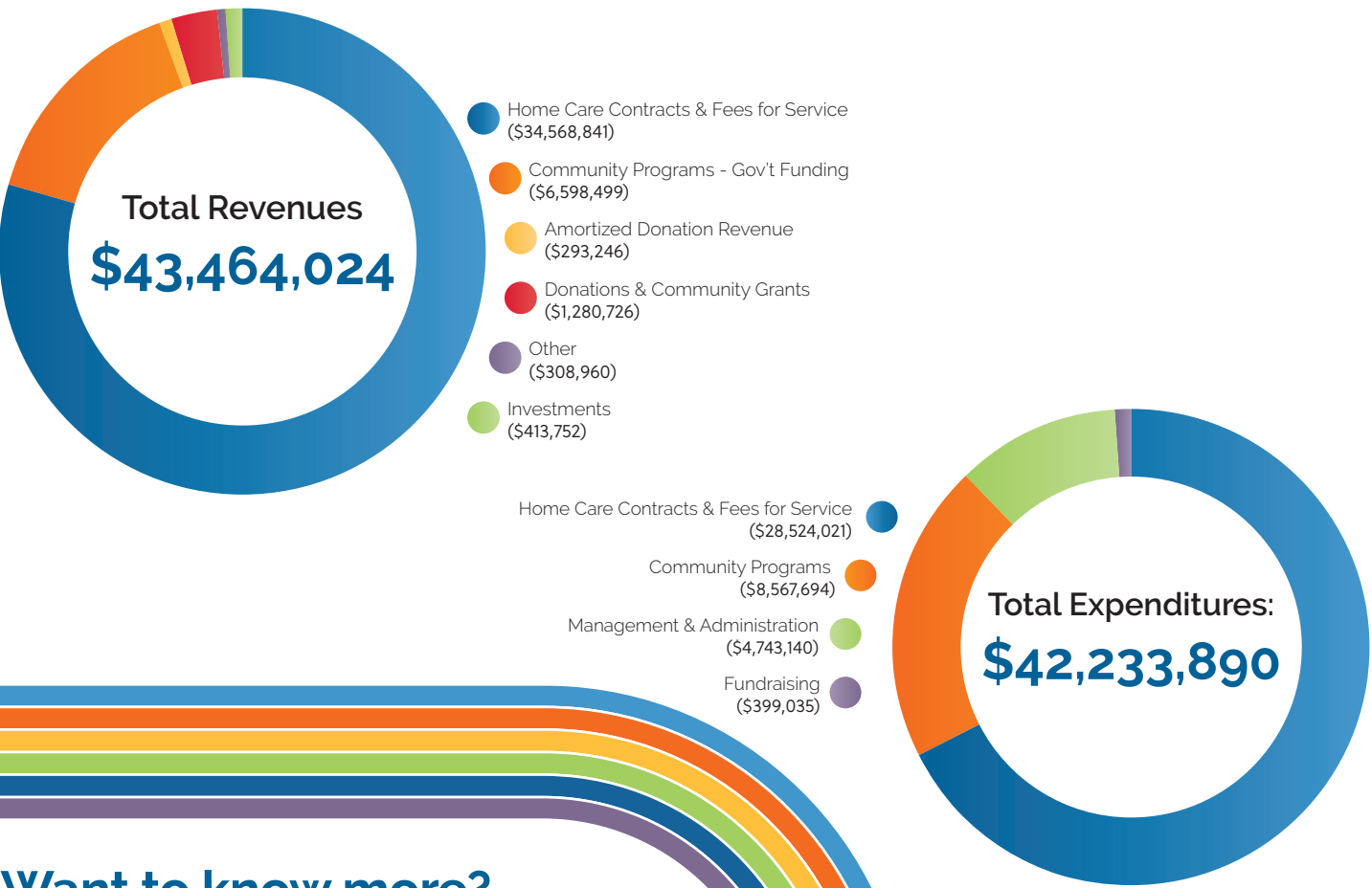


STRONGER BECAUSE WE'RE building an inclusive organization♥

Doubling Down on Inclusivity, Diversity, Equity and Accessibility (IDEA)

We strongly believe that we can only deliver extraordinary care when everyone is included. This year, we continued to provide core learning opportunities for all team members on anti-racist approaches and practices. IDEA key accountabilities were incorporated into every single role at Acclaim Health, and we're working hard to integrate an anti-oppression / social justice lens into all of our decision-making tools. Hey, we're not perfect. Far from it. But we know creating a truly inclusive organization takes time, and we're doing the work to make that happen.

Financial Highlights



Want to know more?

Full audited financial statements and a link to our charity tax returns (T3010s) are available at acclaimhealth.ca/about-us/

Our Team Knows We Have Their Backs

Sometimes people are not at their best when we are trying to provide care. With incidents of physical and verbal harassment on the rise – and many team members working alone in people’s homes – Acclaim Health increased its efforts to ensure our team members feel safe. A team of people from across the organization, including our Client and Family Services Advisory Committee, came together to strengthen our prevention measures, procedures and responses. Now, clients understand that violence of any kind will not be tolerated, and team members are better able to deal with incidents, feel more comfortable reporting them, feel much more supported at work.

OUR TEAM



Stuart du Kamp,
Chair



Lawrence Benjamin



Debra Deakin



Cindy Lee Heinz,
Past Chair



Mukul Asthana



Predrag Jurovicki



Dwania Peele



Cathi Mietkiewicz*
*Resigned in March 2025



Carla Velastegui



Kelly McWilliams,
CEO (ex officio)

Community Committee Members

Margaret Grice
Jason Merrithew
Michael Marco
Natalia Harhaj

PULLING PLANES

a Party for the Busy Bees!

A big thank you to everyone who sponsored our United Way of Halton and Hamilton Plane Pull team.

Together we raised funds for United Way programs, won the SPIRIT AWARD (because we were having so much FUN), and came in 2nd in overall fundraising.



Basically, we're totally
awesome
because of
YOU!



2370 Speers Rd.
Oakville ON L6L 5M2

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Fax: 905-827-3390

www.acclaimhealth.ca

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Ontario 

Acclaim Health provides nursing and personal support services under contract with Ontario Health atHome Mississauga Halton (MH) and Ontario Health atHome Hamilton Niagara Haldimand Brant (HNHB) in accordance with their programs and service guidelines. The views expressed are those of Acclaim Health and do not necessarily reflect those of MH, HNHB, Ontario Health or the Government of Ontario.

Charitable Registration Number: 11928 4602 RR0001